

## in brief

Arriva operates bus services in the north-west region of Galicia and on the Balearic island of Mallorca.

The group has also established a significant position in the growing Madrid transport market.



### History

Arriva entered the Spanish bus market in 1999 when it bought two bus companies in Galicia. It entered the bus market in Mallorca in 2002.

### The market

The Spanish bus market is fragmented outside the main cities with long, fixed concessions typically of 20 year. Maximum fare levels are controlled by regional governments. There is a gradual move towards competitive tendering particularly in cities where the markets are growing.

The rail market in Spain is yet to open up to tendering. Historically the market has developed on a regional basis. Currently there are two state-owned companies and five regional and urban networks.

### Bus

#### Galicia

Arriva Noroeste is based in Ferrol and focuses on working with the metropolitan transport authorities to develop our operations in La Coruña and Ferrol.

Our services cover three of the four provinces in Galicia - La Coruña, Lugo and Ourense - and include part of the famous Santiago de Compostela pilgrimage route.



Mallorca

### August 2008

Arriva's operations in Mallorca, Autocares Mallorca and Bus Nord, cover the northern and western parts of the island.

Our services link the capital Palma with towns such as Soller, Inca and Alcúdia.

### Madrid

In 2007 Arriva acquired two bus companies Esfera and Autocares Fray Escoba, both based in Madrid.

Esfera employs more than 30 people, and provides school contracts and private hire bus services.



Autocares Fray Escoba, Arriva's coach company in Madrid, operates 14 vehicles and employs 20 people.

Arriva acquired Empresa de Blas y Cia S.L. (De Blas) and it's subsidiaries and investments in July 2008.

De Blas has substantial facilities to the south-west of the capital providing significant scope for further expansion.

With 222 buses and 679 employees it operates 34 inter-urban routes into and around Madrid.

### Arriva in Spain

Our combined Spanish businesses have 410 buses and 1020 employees.

Related website (in Spanish):

[www.arriva.es](http://www.arriva.es)

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*Comprometidos a ofrecer un mejor servicio*