

in brief

August 2008



We also operate buses in central Netherlands, near to Rotterdam, in the DAV area and in Brabant.

In January 2008 we started operating the Hoeksche Waard and Goeree Overflakkee bus contract to the south of Rotterdam, adjacent to our DAV operations. The seven-year contract has a one-year extension option.

Arriva Nederland - Rail

Arriva initiated a joint venture with the state-owned rail operator NS Rail in 1999, combining their trains with Arriva's buses to provide integrated services in the north of the country. The joint venture represented the first rail privatisation in the Netherlands.

In 2005 Arriva won the 15-year rail contract and is now sole provider of regional rail services in the provinces of Friesland and Groningen and provides cross-border services into Germany. The business was branded in the Arriva name.

Arriva has also secured a 12-year rail contract as part of the DAV concession to run trains between Dordrecht and Geldermalsen.

Arriva in the Netherlands

Arriva's combined businesses in the Netherlands operate 915 buses, 50 trains and employ 2,240 people.

Related websites (in Dutch):

www.arriva.nl

Committed to delivering a better service

Wij bewegen mensen!

Arriva is one of the top three private sector public transport operators in the Netherlands.

It operates both bus and rail services in the north of the country and in the area around Rotterdam.

History

Arriva entered the Dutch transport market in 1998 when it acquired two bus companies. It bought Vancom Nederland, the first and to date only municipal privatisation, and purchased Veonn and Hanze under a part privatisation of the Dutch state-owned transport company Connexion.

Arriva Nederland won two large tenders to operate bus services in central Holland in 2002, the first private operator to win a franchise from the state-owned incumbent.

In recent years the company has increased its share of the rail passenger sector, with major contract wins in the northern provinces as well as the Dordrecht area, where train services operate alongside our buses.

The market

The Dutch bus market is regulated, with local authorities awarding negotiated contracts. All regional bus transport in the Netherlands will be awarded through competitive tendering by the end of 2008. In the coming years regional rail services will also come up for tender.

This is an excellent opportunity to grow our business by building on our reputation for delivery and winning further franchises.

Arriva Nederland - Bus

In 2003 Arriva Nederland was successful in bidding for a large tender to operate public transport services in the city and province of Groningen and the province of Drenthe. These services comprise nearly half of Arriva Nederland's contracts in the northern region of the country. The contracts run until early 2008, with an option to continue for another two years.

In June 2005 Arriva won a six-year contract to operate 120 buses in Waterland, north of Amsterdam.

