

in brief

Arriva operates bus and rail services in southern Sweden.

In 2009 Arriva became the first new entrant in the Stockholm bus market in 10 years.



History

Arriva entered the Swedish transport market in September 1997 when it bought the Danish company Unibus Holdings, which had earlier acquired the Swedish family-owned company Ödåkra Buss AB.

The market

Bus market deregulation began in the 1980s and competitive tendering is well established. Responsibility for bus services lies with 22 Passenger Transport Authorities, who determine ticket prices, timetables and contract duration.

Contracts are typically gross cost, and average eight years. Quality and service incentive/penalty regimes are in place.

There is widespread tendering of regional **rail** contracts. Rolling stock is often provided by the contracting authority. Regional rail contracts are typically gross cost and last between three and five years, with quality service incentives/penalties applying. Inter-regional rail services tend to be net cost, with a duration between 10 and 15 years.

Bus

Arriva operates around five per cent of the Swedish bus market, mainly in the south of the country. In Malmö, Sweden's third largest city, Arriva operates around 50 per cent of the bus services.



In 2009 Arriva became the first new entrant into the Stockholm bus market in 10 years, when it began operating 164 buses in the Swedish capital.

October 2010

In Helsingborg, Arriva operates 68 new gas buses. With a unique focus on passenger service and growth the business has seen an increase in passenger numbers of more than 40 per cent since 2005.

The joint target of the local PTA, the city of Helsingborg and Arriva is to double the number of bus passengers by 2014.

Rail

In 2007, Arriva won entry into the Swedish rail market, with a nine-year contract to operate the Pågatåg regional train service in the Skåne region of southern Sweden.

We now operate approximately six per cent of the short-distance train market, by kilometers operated.



As part of the contract, which has a two year extension option, we will work with the local PTA to grow passenger numbers, mobilise new Alstom trains, increase the network size and deliver timetable improvements.

In 2009, Arriva expanded its rail operations in Sweden with a new contract operating between Göteborg and Örebro.

Arriva in Sweden

Arriva's Swedish operation employs more than 1,870 people, operates 620 buses and 46 train sets.

Related website (in Swedish):

www.arriva.se

Committed to delivering a better service

Vi gör allt för att ge dig bättre service