

# in brief

October 2010

Arriva is one of the largest transport services organisations in Europe, providing more than one billion passenger journeys every year.

**Arriva is an experienced train operator providing train services in Denmark, Sweden, the Netherlands, Poland, and the UK.**

#### Arriva Nederland

Arriva initiated a joint venture with the state-owned operator NS Rail in 1999, combining its trains with Arriva's buses to provide integrated services in the north of the country. The joint venture was the first transport privatisation in the country.

In 2005 Arriva won the 15-year rail contract and is now sole provider of regional rail services in the provinces of Friesland and Groningen and provides cross border services into Germany.



The first of 43 new Stadler trains bought by Arriva entered service in November 2006 and all were introduced ahead of schedule, with further deliveries in 2009 and 2010 bringing the fleet to 50.

Arriva Nederland also operates a 12-year bus and rail contract which includes trains between Dordrecht and Geldermalsen. Seven new trains were introduced in 2008 and a further three have been order for delivery in 2011.

#### Arriva Skandinavien

Arriva was the first private company to be awarded passenger rail franchises under new legislation to privatise the Danish rail industry.



In 2003 Arriva began operating eight-year concessions in Jutland and during 2009 re-won this contract for a further eight years, starting 2010. The concessions cover 15 per cent of the national rail network.

Arriva won entry into the Swedish rail market in 2007, with a nine-year contract to operate the Pågatåg regional train service in the Skåne region of southern Sweden. The service operates 26 Litra X11 trains travelling four million kilometres per year and serving 47 stations.

#### Arriva in Poland

In 2007, Arriva and joint venture partners PCC Rail began a three-year contract operating train services in Kujawsko-Pomorskie Voivodship (region) in north-west Poland.

Arriva was the first private company to operate rail services in the country and became sole owner of Arriva RP (formerly Arriva PCC) in 2010.



#### Arriva in mainland Europe

Arriva's mainland European rail operations, including share of associate companies, have some 177 trains and employ approximately 1,080 people.

#### Outside of mainland Europe

In the UK, Arriva operates the Arriva Trains Wales/Trenau Arriva Cymru and CrossCountry rail franchises.

Arriva Trains Wales provides rail services in Wales and the English border counties. CrossCountry is the UK's most extensive rail franchise stretching from Aberdeen to Penzance and from Stansted to Cardiff.

The group's combined UK rail operations employ 3,800 people and have 217 trains.

**Committed to delivering a better service**



Contact Corporate Communications Department  
Arriva plc on T: +44 (0)191 520 4000 for more information

[www.arriva.co.uk](http://www.arriva.co.uk)



Arriva Trains in mainland Europe