

in brief

Arriva is one of the largest transport services groups in Europe, providing more than one billion passenger journeys every year.

With more than 38,000* employees across 11 countries, Arriva operates an extensive range of services including buses, trains, commuter coaches, water buses and airport related transport services.

UK operations

UK Bus

Arriva is one of the UK's largest regional bus operators, with more than 4,500 vehicles serving customers in the North East, North West and South East of England, Yorkshire, the Midlands, Scotland and Wales.

The group is one of the largest operators in London, running more than 1,700 buses under contract to Transport for London. Arriva also operates The Original Tour sightseeing buses and is a bus and coach distributor marketing a range of chassis and bodywork solutions.

UK Trains

We operate two UK rail franchises – Arriva Trains Wales and CrossCountry. Arriva Trains Wales stretches from Manchester, through north and south Wales and across to Birmingham and Gloucester. CrossCountry is the UK's most extensive rail franchise stretching from Aberdeen to Penzance and Stansted to Cardiff.

Mainland European operations

With more than 7,600* vehicles, Arriva is one of the largest providers of passenger transport in mainland Europe, and presently operates in the Czech Republic, Denmark, Italy, Hungary, the Netherlands, Poland, Portugal, Slovakia, Spain and Sweden.

Czech Republic

Arriva entered the Czech Republic bus market in 2006 with the acquisition of Transcentrum Bus s.r.o, to the north of Prague. In 2007 the group strengthened its position acquiring Bosak Bus s.r.o and Osnado spol s.r.o which operate buses in the Prague area.

Denmark

Arriva is the largest provider of services in the Danish bus market. In 2003 it won the Jutland rail franchise, the first won by a private company in Denmark, which was subsequently re-won in 2009. Arriva also operates on-demand services and water buses in Copenhagen.

Hungary & Slovakia

In 2008 Arriva acquired 80 per cent of Interbus Invest, the holding company of Eurobus Invest, which provides bus services in Hungary and Slovakia. The group acquired the remaining 20 per cent of Interbus Invest in 2009.

December 2010

Italy

Arriva entered the Italian bus market in 2002. The group operates urban and inter-urban bus services in the north of the country, and also provides airport connection services to Turin and Milan.

The Netherlands

Arriva is one of the three largest bus operators in the Netherlands and is the country's best performing rail operator. The group runs integrated bus and rail services in the northern provinces of Friesland and Groningen and in the south of the country between Dordrecht and Geldermalsen.

Poland

Arriva began operating passenger rail services in the Kujawsko Pomorskie region in north-west Poland in 2007 in the first private sector operated passenger rail contract of its type in Poland. In 2010, the contract was re-won by Arriva for a further 10 years.

Portugal

Arriva provides inter-urban bus services in the north-west of the country and its Transportes Sul do Tejo business is the major operator of scheduled bus and coach services to the south of Lisbon. Barraqueiro (31.5 per cent owned by Arriva) is the first and only private company, to date, to hold a rail concession in Portugal. Through Barraqueiro we have an interest in the Metro Sol do Tejo tram operation to the south of Lisbon, and Arriva is also part of a consortium which operates the city of Porto's tram network.

Spain

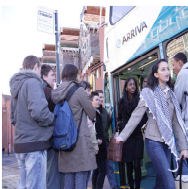
Arriva entered the Spanish bus market in 1999 with acquisitions in Galicia, north-west Spain. In 2002 Arriva bought two bus companies in Mallorca and in 2007 acquired bus companies Esfera and Autocares Fray Escoba both based in Madrid. In July 2008 the group increased its position in Madrid with the acquisition of Empresa de Blas y Cia S.L. (De Blas).

Sweden

Arriva operates bus services across southern Sweden and became the first new entrant into Stockholm in 10 years, winning a contract to operate bus services in the Swedish capital. In 2007 Arriva entered the Swedish rail market with a contract to operate the Págatåg rail franchise in the Skåne region of southern Sweden, and in 2009 started a seven-year contract between Göteborg and Örebro.

Committed to delivering a better service

* Including share of associate companies



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