

in brief

August 2008

Arriva is the largest private sector public transport operator in Denmark

History

Arriva entered the Danish transport market in September 1997 with the acquisition of Unibus Holdings, which also ran bus services in the south of Sweden. Arriva went on to make further acquisitions in Denmark.

In March 1999 it bought Bus Danmark and in April 2001 purchased Combust. In July 2004 it acquired Wulff, which has bus operations in Jutland and Copenhagen.

Bus

Arriva is the biggest bus company in Copenhagen with a 60 per cent market share, as well as 50 per cent of regional services outside the capital. Arriva also operates demand response vehicles and water buses.



The Danish bus market is regulated and is largely operated by companies from the private sector. Funding comes from local authorities, which award service contracts through a competitive tendering process. The franchises are usually strictly specified gross cost contracts with a penalty / bonus regime and are six to eight years in length.

In 2007 Arriva completed the acquisition of Veolia Danmark, the second largest operator in the Danish bus market, with 640 buses and 1,700 employees. The operations have been successfully integrated enabling Arriva to build on its position as the leading bus operator in the country.

Arriva Scandinavia was announced as winner of a two-year contract to operate electric buses in the city centre of Copenhagen in February 2008. The new operation starting December has a four-year extension option.

Rail

Arriva was the first private company to be awarded a passenger rail franchise under new legislation to privatise the Danish rail industry. In January 2003 it started operating services on eight-year concessions in Jutland. Arriva carries five per cent of all passengers in the country and covers 15 per cent of the regional network.



Arriva is a top performing rail operator in Denmark with 97.5 per cent of trains arriving on time.

Arriva in Denmark

Arriva's Danish operation employs 4,200 people and operates 1,720 vehicles and 47 trains.

Related websites (in Danish):

www.arriva.dk
www.arrivatog.dk

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