

in brief

August 2008

Arriva is one of the largest transport services groups in Europe, providing more than one billion passenger journeys every year.

With more than 40,000 employees across 12 countries, Arriva operates an extensive range of services including buses, trains, commuter coaches, water buses and airport related transport services. In the UK Arriva is also engaged in bus and coach distribution.

UK operations

Bus - UK Regions

Arriva is one of the UK's largest bus operators, with more than 5,000 vehicles serving customers in the North East, North West and South East of England, Yorkshire, the Midlands, Scotland and Wales.

Bus - London

The group is one of the largest operators in London, running more than 1,500 buses under contract to Transport for London. Arriva also operates The Original Tour sightseeing buses.

UK Trains

We operate two UK rail franchises – Arriva Trains Wales and CrossCountry. Arriva Trains Wales stretches from Manchester, through north and south Wales and across to Birmingham and Gloucester. CrossCountry is the UK's most extensive rail franchise stretching from Aberdeen to Penzance and Stansted to Cardiff.

Arriva Bus and Coach

Arriva is a bus and coach distributor marketing a range of bus and coach chassis and bodywork solutions, together with flexible finance options. The company has the exclusive rights to import VDL bus and coach chassis and products.

Mainland European operations

With more than 8,000 vehicles, Arriva is one of the largest private sector providers of passenger transport in mainland Europe, and presently operates in the Czech Republic, Denmark, Italy, Germany, Hungary, the Netherlands, Poland, Portugal, Slovakia, Spain and Sweden.

Czech Republic

Arriva entered the Czech Republic bus market in 2006 with the acquisition of Transcentrum Bus s.r.o, a leading bus company operating to the north of Prague.

In 2007 the group strengthened its position with the acquisition of Bosak Bus s.r.o and Osnado spol s.r.o which operate buses in the Prague area.

Denmark

Arriva is the largest provider of services in the Danish bus market and is the first private company to win rail passenger franchises in Denmark, serving Jutland. Arriva also operates on-demand services and water buses in Copenhagen.

Germany

Arriva operates buses and trains in Germany. Its buses run throughout the Rhine-Main area, including in and around the cities of Frankfurt, Mainz and Wiesbaden, in the Münsterland region and in Neustrelitz, with additional services won in the Neißé region.

Its train services operate in 10 out of 16 federal states in Germany, with services also crossing into the Czech Republic and the Netherlands.

Hungary & Slovakia

In 2008 Arriva acquired 80 per cent of Interbus Invest, the holding company of Eurobus Invest, which provides bus services in Hungary and Slovakia.

Italy

Arriva is the largest private sector bus operator in Italy, providing urban, inter-urban and airport services in the regions of Lombardy, Friuli-Venezia Giulia, Valle d'Aosta, Piemonte and Udine in northern Italy.

The Netherlands

Arriva is a major operator in the north with operations in eight of the 12 Dutch provinces.

Arriva also runs integrated bus and rail services in the northern provinces of Friesland and Groningen and in the south of the country between Dordrecht and Geldermalsen.

Poland

In 2007 Arriva and joint venture partners PCC Rail began operating a three-year contract to operate passenger train services in the Kujawsko-Pomorskie Voivodship region in north-west Poland.

Portugal

Arriva provides inter-urban bus services in the north-west of the country and its Transportes Sul do Tejo business is the major operator of scheduled bus and coach services to the south of Lisbon.

Spain

Arriva entered the Spanish bus market in 1999 with acquisitions in Galicia, north-west Spain. In 2002 Arriva bought two bus companies in Mallorca and in 2007 acquired bus companies Esfera and Autocares Fray Escoba both based in Madrid.

In July 2008 the group increased its position in Madrid with the acquisition of Empresa de Blas y Cia S.L. (De Blas).

Sweden

Arriva operates bus services across southern Sweden and is the largest operator in the region of Skåne.

In 2007 Arriva began operating the Pågatåg rail franchise in the Skåne region of southern Sweden.

