

Recommended acquisition of Arriva plc by DB UK Holding Limited – Additional Q&As

GENERAL

1. If the Scheme becomes effective, what will happen to Arriva?

Arriva will continue to exist albeit with a change in ownership. As opposed to being owned by a wide range of shareholders (institutional and private), Arriva will have only one shareholder, DB UK Holding Limited (a wholly owned subsidiary of Deutsche Bahn AG).

2. What will the business and its operations be called?

There are no plans to change the Arriva name. Arriva is a very well known and admired brand all over Europe.

SHAREHOLDERS

3. Following the Scheme becoming effective (expected to be on 27 August 2010), how and when will Shareholders receive their cash?

Certified/Non-Crest holders

Cheques will be despatched to Arriva shareholders holding Arriva shares in certificated form as soon as reasonably practicable and in any event within 14 days of the effective date, so that means that if, as we currently expect, the Scheme becomes effective on 27 August 2010, shareholders should receive their consideration by 10 September 2010.

CREST holders

The cash consideration will be credited to the CREST accounts of Arriva shareholders who hold their shares in CREST as soon as reasonably practicable and in any event within 14 days of the effective date, which is currently expected to be 27 August 2010.

4. Do shareholders need to send in their share certificates to receive the cash?

No, shareholders will not need to send in their share certificates.

5. Employees participating in Arriva Share Schemes

If you are an employee and participate in an Arriva Share Scheme, you should have received a letter setting out the effects of the Scheme. In the event that you have not received such a letter, contact the Company Secretary.